



COMPANY PROFILE



We provide specialised services to a variety of organisations by performing all types of refractory work throughout South Africa, Arica and worldwide.

ISO 9001:2008 Certified



Company Information:

Company name: Campbell Refractory Installation cc

Physical Address: 22 Pluto Street

Naledi Industrial Park

Sasolburg

1948

Postal Address: P.O. Box 62535

Vaalpark

1948

Tel: +27 (0) 16 971 1406

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Website: www.campbellrefractory.co.za

Campbell Refractory Installation cc Core business: Producing refractory services which include the supply of artisans, demolition, installation and maintenance services to the refractory industry.

Contact Information:

Title: Mr.

Name & surname: Lorne Arnold Vertue

Occupation: Managing Director

Tel: +27 84 626 7909

E-mail: lorne@campbellrefractory.co.za

Company Details:

Introduction

Campbell Refractory Installation cc is a privately owned refractory company that is situated in Sasolburg, South Africa. Our organisation provides specialised services to a variety of organisations, performing all types of refractory work throughout South Africa, Africa and worldwide.

Our services extends beyond the relatively simple task of just providing skilled artisans to refractory organisations, we manage all aspects of the refractory work from planning to the execution phase of the project. This gives our clients the benefit from greater productivity and the ability to focus on their core business.



“PROVIDING THE RIGHT ARTISANS FOR YOUR PROJECTS, IS OUR BUSINESS”

For over a decade, we have convincingly proven to the refractory industry that we can provide experienced teams when required.

Campbell Refractory Installation cc is committed to achieving excellence in all business activities, including safety, health, environmental and quality management. Campbell Refractory Installation cc is ISO 9001:2008 Certified. Campbell Refractory Installation cc is well known in the refractory industry for their passion, commitment, and motivation to produce a highly quality-refractory service to the refractory industry.

Our core business range from:

- ✓ Outsourcing,
- ✓ installations and,
- ✓ demolition.



Scope of our services:

- Bricklaying
- Gunning
- Casting
- Ramming
- Pumping
- Wear linings
- Acid linings
- Fiber linings
- Maintenance services
- Welding anchors
- Shuttering
- Import / supply refractory material (Agent for KOSMOKRAFT)
- 24 Hour service
- Supply Ceramic Thermal products (Agent for L&S Thermal Products)



Specialise in:

- Demolition and installation of refractory inside boilers.
- Building arches and ductings in stoves, and cement kilns.
- Overhead Guniting in blast furnace and furnace roofs.
- Shuttering and casting work inside boilers, and furnaces.

Customers: (To name a few)

- RHI Refractories (Pty) Ltd
- Afrisam (Holcim)
- Grinaker Lta
- Karrena Africa / Germany
- Forter SA
- Refraline Natal
- Refractory Services
- Fuchs
- IAP



Industries:

- Petrochemical
- Cement
- Steel
- Stainless steel
- Mining
- Copper
- Aluminum
- Ferro Alloy
- Platinum
- Other



Vision

“TO PROVIDE THE HIGHEST-QUALITY REFRACTORY SERVICE” TO CUSTOMERS.

Mission Statement

“TO PROVIDE THE BEST REFRACTORY SERVICE POSSIBLE”.

Purpose

WE PROVIDE REFRACTORY SERVICES TO ALL TYPES OF ORGANISATIONS.

We provide support, assistance, and value-added services to organisations, by creating a successful partnership.



Our pledge is to establish lasting relationships with our customers by exceeding their expectations, and gaining their trust through providing exceptional services.

We will accomplish this through our variety of services that we offer to our clients. We provide a personal solution to our customers. We strive to be recognised by our employees, customers, community and shareholders as a responsible organisation that conducts business in a manner that conserves the environment and minimises pollution.

Our commitment to quality, safety and the environment is reflected through programs focused on continual improvement and reasonable compliance with: applicable regulations, industry standards and best practices, contractual requirements and corporate initiatives. Planned, integrated and consistent efforts involving every element of our organisation; create these results.

Resources

Our company has 8 permanent employees, however we make use of temporary workers as well. Our records show that we have the ability to supply up to a hundred additional people to the refractory industry when required.

Training Development Plan

Training plays a fundamental role in further extending Campbell Refractory reputation as a leading provider of support services to other organisations.

Operational Values

- Quality and Safety in everything we do
- Establish lasting relationships with customers and employees
- Exceeding customer expectations, through innovation
- Gaining customer trust, through honesty and integrity
- Team work, in everything we do

Philosophy

We differentiate ourselves from the rest of our competitors in the industry, as a result of collective knowledge, skills and experience in all kinds of refractory work.

Skills Development

We have realised the need for skilled artisans and have started our own in-house training center with the assistance of our TDP for our employees.

In house training started in March 2011.



BEE

Campbell Refractory Installation cc is a Level 4 contributor to the BBBEE.

We undertake to:

- Provide a professional, well-managed, reliable and honest service.
- Provide a cost effective service.
- Maintain communication and good relations with the client and his personnel.

Safety & Quality

Our commitment to quality, safety and the environment is reflected through programs focused on continual improvement and reasonable compliance with: applicable regulations, industry standards and best practices, contractual requirements and corporate initiatives. Planned, integrated and consistent efforts involving every element of our organisation; create these results.

Campbell Refractory Installation is ISO 9001:2008 Certified.

Achievements

- Quality Management System DQS Certification (ISO 9001:2008)
Certificate no: 493277 QM08
- Quality Management System IQNET Certification (ISO 9001:2008)
- Last Recordable case (8 April 2009)
- BBBEE Status Level 4 (2013)

Future objectives

- Register with CETA for training certification
- Safety Management System Certification
- Develop Environmental Management System

Management Organogram

